

RULES FOR OUR FOUR-LEGGED FRIENDS INSIDE THE VILLAGE

This information sheet summarises some simple rules to be observed when entering the resort with your pet.

Following these rules will allow both you and your pet to enjoy your stay at Villaggio Orizzonte in total safety and relaxation.

1. First, it is important to be aware of the general rules and regulations of the village, these are not only available online, but also available at reception.
2. Guests may only enter the village with pets that
 - are properly microchipped and registered with the relevant registry office.
 - have been regularly vaccinated, as attested by the vaccination booklet to be carried with them. Carrying your dog's vaccination and health booklet with you may come in handy in case your four-legged friend has any unexpected health problems or is unwell. The document may also be required in places such as theme parks or beaches.
 - dogs will not be accepted if they are on the list of high-risk dogs.
3. Guests must also:
 - keep their dogs on a leash in all areas of the accommodation to which most guests have access; the person in charge of the animal is obliged to use, at all times and in all places, a leash no longer than 1.50 metres for dogs in common areas and places open to the public - except for the dog walking areas.
 - always carry a suitable muzzle (rigid or soft), to be used in case of necessity (crowded places, restlessness of the animal, potential danger) or if simply requested by the village security staff.
 - respect the rules set out for the use of the "Dog Areas" and posted at their entrance.
 - in all cases and wherever this occurs, collect your pet's excrements, and throw them away in accordance with the waste management rules.
4. Animals are not allowed inside the public toilets, in the swimming pool, in the supermarket, in the children's playground, in the theatre tent. Medium and large dogs will only have access to the shuttle train during the times indicated on the official shuttle timetable.
5. A guest who brings a pet must take out liability insurance for damage caused by the animal or have a personal insurance that covers damage caused by the animal. Usually, this type of insurance is included in household or home insurance.
6. Mistreatment of animals will be reported to competent authorities.
7. The owner of the animal and those who have custody of it are always responsible for the welfare and control of their animal, which may never be left unattended and free to roam; they are therefore liable both civilly and criminally for any damage it may cause to persons, animals or property.

8. Not respecting the above rules can result in a penalty between €50 and €250.
9. To ensure a peaceful and pleasant stay for all guests, the management reserves the right to remove anyone, who does not respect the rules, from the accommodation without prior notice.
10. It is the responsibility of the individual owners to ensure maximum compliance with hygiene and health regulations during the animal's stay in the apartment. If your pet is used to climb onto the couch or bed at home, he/she may also do so in the apartment. To prevent damage to the furniture or to your pet's bedding, please provide yourself with towels or blankets, as you probably do. You will easily understand that, in case of any damage to the linen/furniture, we will be forced to charge you for it.
11. If you leave your pet alone inside of the apartment, please remember that he/she is also in a new environment and may not feel comfortable. Should this eventuality occur, which we would ask you to avoid, we ask you to be reachable by telephone, leaving your number at the entrance / reception.

Villaggio Orizzonte is a pet friendly accommodation. Our love for pets has led us to dedicate a warm welcome, services, and training to our four-legged friends. For their well-being, for your comfort, for everyone's peace of mind, we need your collaboration. We know we can count on it. Thank you.